

Steuben Rural Electric Cooperative, Inc.

9 WILSON AVENUE

BATH, NEW YORK 14810-1633

(607) 776-4161 FAX: (607) 776-2293 (800) 843-3414

UTILITY PHONE SCAM WARNING

We would like to warn our members about a new utility phone scam in which people are asked to pay money or risk having their power shut off.

The scam consists of callers pretending to be Steuben Rural Electric Employees. They provide you with a work order number that they have to shut power off at your residence if you fail to pay. First, Steuben Rural Electric does not provide work order numbers in these instances. If your power is at risk of being shut off for non-payment, Steuben Rural Electric will hang a door tag prior to any shut off. Steuben Rural Electric does make attempts to contact our members by phone, but will always verify your account information.

Scams can be hard to track because fraudulent callers have access to technology to mask a number when it appears on caller ID. If you are at all suspicious, please take down the number and contact our office immediately using the information below:

BATH OFFICE

9 Wilson Avenue

Bath, New York 14810

Phone: (607) 776-4161

Fax: (607) 776-2293

CHERRY CREEK OFFICE

5966 South Road

Cherry Creek, New York 14723

Phone: (716) 296-5651

Fax: (607) 776-4161